



DETEGO
GLOBAL

WINNING NEW CONTRACTS WITH UNMATCHED SPEED: HOW DETEGO TRANSFORMED A CONSULTANCY'S FORENSIC CAPABILITIES

THE CHALLENGE

A prominent consultancy* with operations throughout Asia and Europe recently faced a significant challenge in managing the rapid increase in corporate devices sent in for investigation. The company attributed this surge to the growing popularity of remote working as well as the CYOD (Choose Your Own Device) and COPE (Company-Owned/Personally Enabled) policies adopted by its customers.

The consultancy already had a backlog of more than 200 devices, including Windows computers, Android phones and tablets which required analysis for evidence of high-impact crimes ranging from data breaches and ransomware attacks to fraud and insider threats. Due to the rising demand for outsourced investigations, the team had to find new and innovative ways to meet their customers' requirements.

THE SOLUTION

The company required an end-to-end solution that could rapidly extract, analyse and report on critical data from numerous digital devices, including computers, laptops, mobile phones, loose media, tablets and smart devices. As the focus was on using these tools in both field-based and office-based investigations, there was a need for tools that could swiftly detect instances of data breaches, fraud and insider threats without requiring time-consuming data extraction and analytical processes.

After evaluating various digital forensics solutions, the consultancy chose Detego's award-winning Unified Digital Forensics Platform. The platform's advanced features, user-friendly interface and straightforward deployment process made it the ideal choice.

**This case study was anonymised due to the sensitive nature of the investigations carried out by the customer.*

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+44 (0) 1403 267 176

marketing@detegoglobal.com

www.detegoglobal.com

THE RESULT

Detego's all-in-one functionality instantly extended the team's capabilities. It enabled them to rapidly gather and analyse data from a range of devices, including computers, laptops, removable media, smart devices, drones, mobile phones, tablets and a wide range of apps.

The team was able to quickly bypass passwords and encryption, and leverage advanced hash-matching and keyword-matching capabilities to pinpoint devices with data related to investigations in minutes. Globally patented tools such as Ballistic Imager helped the team to swiftly extract data related to investigations – making it possible to secure 1 TB in as little as nine minutes.

The AI-powered analytical tools that come with Detego enabled the team to quickly identify incriminating evidence including email trails, screenshots, forged documents and fraudulent transactions, while Detego Fusion helped uncover hidden links between cases, devices and suspects.

The easy-to-use interface and advanced workflow automation capabilities of Detego enabled even junior members of the team to carry out forensically sound data extraction and analysis while providing a complete audit log at each stage. Within just two weeks of implementing Detego, the team successfully eliminated all backlogs and recorded a significant reduction in case turnaround times.

Detego continues to play an integral part in the team's investigative processes and delivers significantly faster investigation turnaround times – helping them gain an edge in the market.

More recently, the consultancy secured a new contract covering over 100 laptops, thanks to their unmatched speed of delivery.

The consultancy's Head of Forensics added, "The ease of using the Detego software means any new staff member can be trained very quickly to help with additional workloads, even if their background isn't in investigations or data analysis. We are really pleased with the speed at which we are extracting the data from devices, and the reporting functionality has been invaluable".

Visit [Detegoglobal.com](https://detegoglobal.com) to find out how Detego Global's solutions can help.



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